

How To Use

1. Passengers should prepare the e-payment facility before boarding by taking out a contactless credit card, activating a mobile e-wallet or the QR code page.



2. The e-payment system reader placed close to the Octopus reader is present to adult fare. Children aged under 12 and people aged 65 and over* should press the button on the reader's top right or choose an appropriate bus fare option on its app to enjoy a half-fare discount.



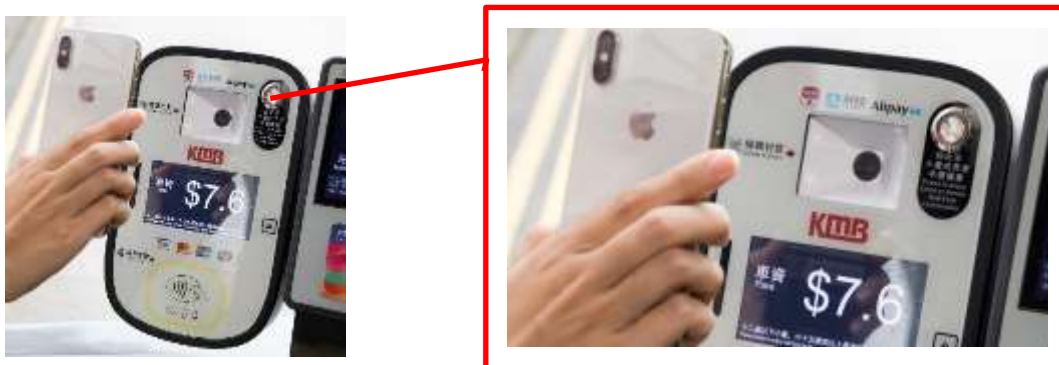
3. Tap the credit card on the sensor at the bottom of the reader to pay the fare.



Alternatively, use the e-wallet at the bottom of the reader to pay the fare.



Alternatively, scan the QR code of the mobile payment app on the camera at the top of the reader to pay the fare.



4. The reader will make a beeping sound and show “Welcome Aboard” to indicate the completed transaction^.



Remark:

*Passengers should use Octopus card to pay the bus fare, if they want to enjoy the \$2 fare concession for the elderly and eligible persons with disabilities.

^If using the same credit card or e-payment account to pay for more than one bus fare, the user needs to wait for five minutes between each transaction.

Reminder: To borrow or not to borrow? Borrow only if you can replay!

FAQ

1. Can I use one e-payment method to pay for several bus fares?

Yes, passengers may use a single e-payment method to pay for several bus fares. However, please note that five minutes are required between each transaction, so passengers intending to pay the next bus fare within five minutes should use another method, e.g., another credit card or e-wallet, or an Octopus card.

2. Can I enjoy the Bus-bus Interchange Discount Scheme through the new system?

The following KMB and LWB Bus-bus Interchange Discount Schemes are applicable to the new system. Passengers must use the same credit card or e-payment account for designated routes to enjoy the second leg discount. If passengers use different payment methods for the connected journeys, passengers cannot enjoy the second leg's interchange discount.

- The bus-bus interchange between 60 KMB routes and LWB A Routes
- Interchange discount offered by KMB at Tsing Sha Highway Bus Interchange.
(Routes including 38B, 240X, 249X, 270B, 270D, 270P, 271X, 272E, 272P, 272X, 280X, 286C, 286P, 286X, 287D and 287X, excepting Route W3)
- The bus-bus interchange between KMB Routes 234X/P and LWB Route E32A
- The bus-bus interchange between KMB Route 270P and Routes 1, 1A, 6 or 7

3. Can I enjoy the Public Transport Fare Subsidy Scheme or the Government's \$2 Fare Concession Scheme for the Elderly and Persons with Disabilities through the new system?

It is not currently possible to enjoy the subsidy and the concession through the new system, as the Government schemes do not cover e-payment. Similarly, fares paid in cash are not included in the schemes.

4. What can I do when an invalid payment happens?

Please use another payment method to pay for the bus fare and inform the relevant e-payment supplier.

5. Enquiries

Please consult the relevant e-payment supplier in the case of invalid payment. Passengers may also call the KMB Customer Service Hotline on 2745-4466 or Live Chat with us on APP1933 or the KMB website.
